



## Case Study



# Canadian University of Dubai

Great Simplicity and Reduction of Effort with ZeeTerm Thin Clients from ZeeTim



Canadian University is a prestigious educational institution located in the heart of Dubai following a Canadian curriculum with very high standards. The university is renowned for providing students with opportunities to pursue higher education, research, and employment in Canada. As the university strives to provide its students with the most advanced resources, it is evident that IT is no exception.

## Canadian University's Desktop Transformation Initiative

In 2015, Canadian university embarked on a complete desktop transformation initiative moving from physical desktops to a virtual desktop infrastructure. The virtual desktop solutions included storage nodes from Nutanix, VMware Hypervisor, and Citrix Xen Desktop, along with the ZeeTerm endpoints. Prior to using ZeeTerm thin clients, the university was using a major brand's desktops in labs which were costly with no centralized management mechanism.

## ZeeTerm Thin Clients offer centralized management and ever greater simplicity.

Systems Engineer, Shanish Moidunni V who was key in this project's success recalls "Managing these devices was very painful as IT had to ensure that devices had to support the applications in use locally on that device. In many instances desktops had to be replaced or upgraded to support certain applications, which again added a cost burden



for IT. There was a very manual process to update PCs, and we needed to make sure all desktop data was backed up. By switching to the ZeeTim terminal concept, there is now one central management console (ZeeConf) from which all configurations can be done. This is way simpler. “

IT administration at the university has been simplified and it is now very easy to apply updates necessary for all of the devices. When the university started implementing the ZeeTerms, it was done in phases of 25 devices, and all that needed to be done was to connect the device to the LAN and the configuration would be picked up automatically.

Because the devices are fanless there is no longer any noise and the energy consumption is lower. IT is also able to keep users happy as they do not have complaints about the hardware. Because of their size, the ZeeTerm devices are mounted to the backs of the monitors in a very clean and clutter free way.

Canadian University is happy with the level of support provided by ZeeTim, especially in terms of product knowledge. ZeeTim is looking to make this service even more interesting for Canadian University by extending the hours of support for the Middle East region.

